

Buckden & Little Paxton Surgery NHS Friends and Family Test Results January 2015

Thank you to those who took part in our first NHS Friends and Family test. Only 7 postcards were completed across both sites during January 2015.

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

Everyone who responded would be likely to recommend our GP practice to friends and family if they needed similar care or treatment. With 6 (86%) of respondents saying they were highly likely to recommend us. No other responses were received.

Response	Count
Extremely likely	6
Likely	1
Neither likely or unlikely	0
Unlikely	0
Extremely unlikely	0
Don't know	0
Total Submissions	7

Your comments

All the comments were positive and here they are:-

Excellent surgery and brilliant staff

Ladies at reception are wonderful

Friendly and helpful

Yes. They are brill. Always on the ball and ready with a smile

I have always received excellent treatment - the doctors and staff are always very helpful and they listen to you.

I have always been able to make an appointment at either Little Paxton or Buckden within 2-3 days, with a doctor, not necessarily with the doctor of choice but, this is very good.

I highly recommend this practice for the wonderful care and love received from everyone here.

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any 'Your opinion matters' postcards to complete.

25/02/2015