

Buckden & Little Paxton Surgery
 NHS Friends and Family Test Results April 2016

Thank you to those who took part in our NHS Friends and Family test.

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

Response	Buckden Site	Little Paxton Site	Total
Extremely likely	6	1	7
Likely	0	0	0
Neither likely or unlikely	0	0	0
Unlikely	0	0	0
Extremely unlikely	0	0	0
Don't know	0	0	0
Total Submissions	6	1	7

All staff are extremely pleasant and helpful. They are interested in what you have to say and want help with.	Excellent service
Once again excellent service.	This surgery is wonderful. So very helpful, kind and considerate. Reception are just great, always doing their best to help in every way.
The staff, particularly Jayne in dispensary, are absolutely wonderful- caring and friendly- nothing too much trouble.	Query DVT. This was an emergency appointment and Dr Fagnoli saw me on a Friday + bank holiday weekend. He was very good and gave me an anti-coagulation injection and organised for me to go to Hinchingsbrooke hospital on Tuesday, early morning-very grateful.
Ann is always very helpful and smiling and makes me feel most welcome.	

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any 'Your opinion matters' postcards to complete.