

Buckden & Little Paxton Surgery  
NHS Friends and Family Test Results November 2015

Thank you to those who took part in our NHS Friends and Family test.

**“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”**

Response	Buckden Site	Little Paxton Site	Total
Extremely likely	3	1	4
Likely	1	1	2
Neither likely or unlikely	0	0	0
Unlikely	0	0	0
Extremely unlikely	0	0	0
Don't know	0	0	0
<b>Total Submissions</b>	4	2	0

Here are the comments

I don't have any problems with the practice. I find the receptionist Sharon Sira very helpful towards me especially when I did have a previous problem.

Excellent attention and care from Nikki nurse who took a blood sample. I'd come back anytime.

Always have a very good experience here. Best GP surgery I've been to.

May need to move house but don't want to! Would never find a surgery as good as this with amazing staff.

Nice, friendly, near, convenient. But please please please... answer the phone and mail.

Always get an appointment. Very caring doctors and staff. Clean Comfortable surgery. We would like to collect prescriptions from Buckden Surgery not Chemist.

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any 'Your opinion matters' postcards to complete.