

Buckden & Little Paxton Surgery
NHS Friends and Family Test Results September 2017

Thank you to those who took part in our NHS Friends and Family test.

“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”

Response	Buckden Site	Little Paxton Site	Total
Extremely likely	1	6	7
Likely	0	3	3
Neither likely or unlikely	0	0	0
Unlikely	0	0	0
Extremely unlikely	0	0	0
Don't know	0	0	0
Total Submissions	1	9	10

Buckden Comments

I could not have asked for more, right from reception to doctors and pharmacy everyone most helpful. Love the text reminders! Very happy with all my treatment. Thank you all.

Little Paxton Comments

Really good service.	Reception very helpful.
<p>Ms. Libby and all doctors I would say extremely likely. Reception service I would say likely.</p>	<p>It is a small friendly practice. I usually go to Little Paxton and mainly see the practice nurses. Sharon Libby is the one I mostly see who has helped me a lot over the years. She helped me to quit smoking and I find her a good listener who never makes me feel rushed. I have never felt the need to complain about any of the staff.</p>

We continue to welcome your feedback. You may take part in the NHS Friends and Family Test whenever you visit the surgery. Please ask reception if you cannot see any ‘Your opinion matters’ postcards to complete.